

The NHS logo, consisting of the letters 'NHS' in a white, bold, sans-serif font inside a white rounded rectangle.

*Fareham and Gosport  
Clinical Commissioning Group*

A scenic view of a harbor with two tall, modern apartment buildings on the left and right. A sailboat with a white sail is in the center of the water. In the background, a church spire is visible. The sky is blue with scattered white clouds. The water is a calm, light blue. The foreground has decorative blue wavy lines.

# Introducing your Clinical Commissioning Group

**Improving health, improving lives**

**Prospectus**

# Where we cover

NHS Fareham and Gosport Clinical Commissioning Group (CCG) is responsible for making sure that local people get the health services they need.

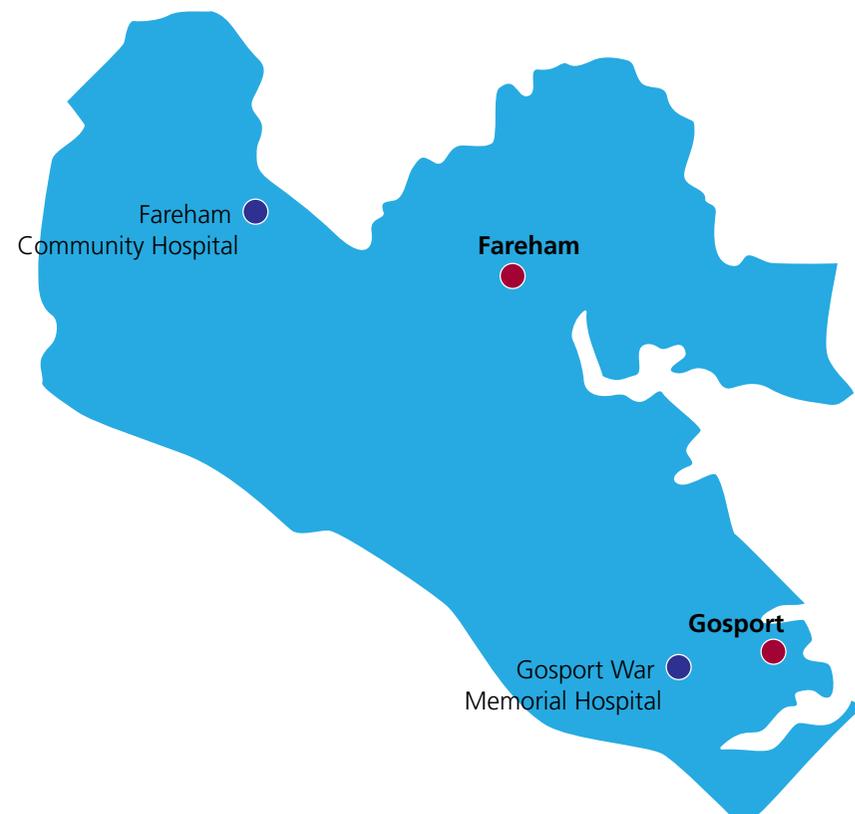
- **21 constituent member GP practices**
- **Budget of £200 million covering acute hospitals, community services and prescribing services**
- **Population of over 200,000 local residents**

## We work with a number of NHS service providers:

Portsmouth Hospitals NHS Trust  
University Hospital Southampton NHS Foundation Trust  
Southern Health NHS Foundation Trust  
Solent NHS Trust  
South Central Ambulance Service NHS Foundation Trust  
Care UK (GP Out of Hours)

## We also work closely with:

Hampshire County Council  
Fareham Borough Council  
Gosport Borough Council  
HealthWatch  
Local voluntary organisations



# Who we are

The CCG has a governing body made up six local GPs, five officers, two lay members and a secondary care consultant.

**David Chilvers**  
Chair of Governing Body

*Dr David Chilvers is a GP partner at the Waterside Medical Centre in Gosport. He has been a GP for over 20 years.*



**Ian Bell**  
GP Representative

*Dr Ian Bell works as a GP partner at Lee on Solent Health Centre. He has worked there for over 20 years.*



**Paul Howden**  
GP Representative

*Dr Paul Howden is a GP partner at the Whiteley Surgery in Fareham where he has been since 1999.*



**Simon Larmer**  
GP Representative

*Dr Simon Larmer is a GP partner at Portchester Health Centre. He has worked there for nearly 20 years.*



**Alan McFarlane**  
GP Representative

*Dr Alan McFarlane is a GP partner at the Brook Lane Surgery in Sarisbury Green where he has worked for 12 years.*



**Koyih Tan**  
GP Representative

*Dr Koyih Tan is a GP partner at the Stubbington Medical Centre and has worked there for the past 10 years.*



# What we want to see

What we are really here to do is improve health, wellbeing and healthcare in Fareham and Gosport. That's our mission and we think we can do this by working together with patients and the public to transform the way healthcare is delivered so that it continues to be affordable and accessible to everyone.

## Goals

**1** Increasing access of healthcare to all.

**2** Having everything we do motivated by our patients, carers and the public.

**3** Outcomes, quality and sustainability performance driven through innovation.

## Priorities

**1** Helping all communities access high quality care.

**2** Improving the experience and outcomes for the frail elderly and people with long term conditions.

**3** Care that is planned is delivered in the best way at the best time in the best place.

**4** Improving maternity services and services for children to better meet changing needs.

**5** Enabling people with mental health conditions and learning disabilities to receive care closer to home.

**6** Managing change in the health and social care system while ensuring continuity and improving quality.

**7** Improving the quality of care and outcomes for patients.

# Our population

Understanding the way our population is made up helps us plan services that are better able to respond to the demands people place upon them.

**The area we cover has a population of around 200,000 people. This includes:**

- A large younger population with more people aged under 20 (45,500) than over 65 (37,500)
- More people aged over 45 than the national average
- The birth rate in Gosport is also higher than the national average.

## **What do we know about the health of our population?**

Though our population is broadly healthy with an overall lower death rate than the national average, there is disparity between the populations of Fareham and Gosport. Levels of smoking and obesity are currently slightly higher than the local and national average. You may want to look at our Commissioning Strategy on our website ([www.farehamandgosportccg.nhs.uk](http://www.farehamandgosportccg.nhs.uk)) which provides a lot more information about people's health in Fareham and Gosport.



# Tackling Inequalities

We support the Hampshire Health and Wellbeing Strategy

**Starting well** – So that every child can thrive.

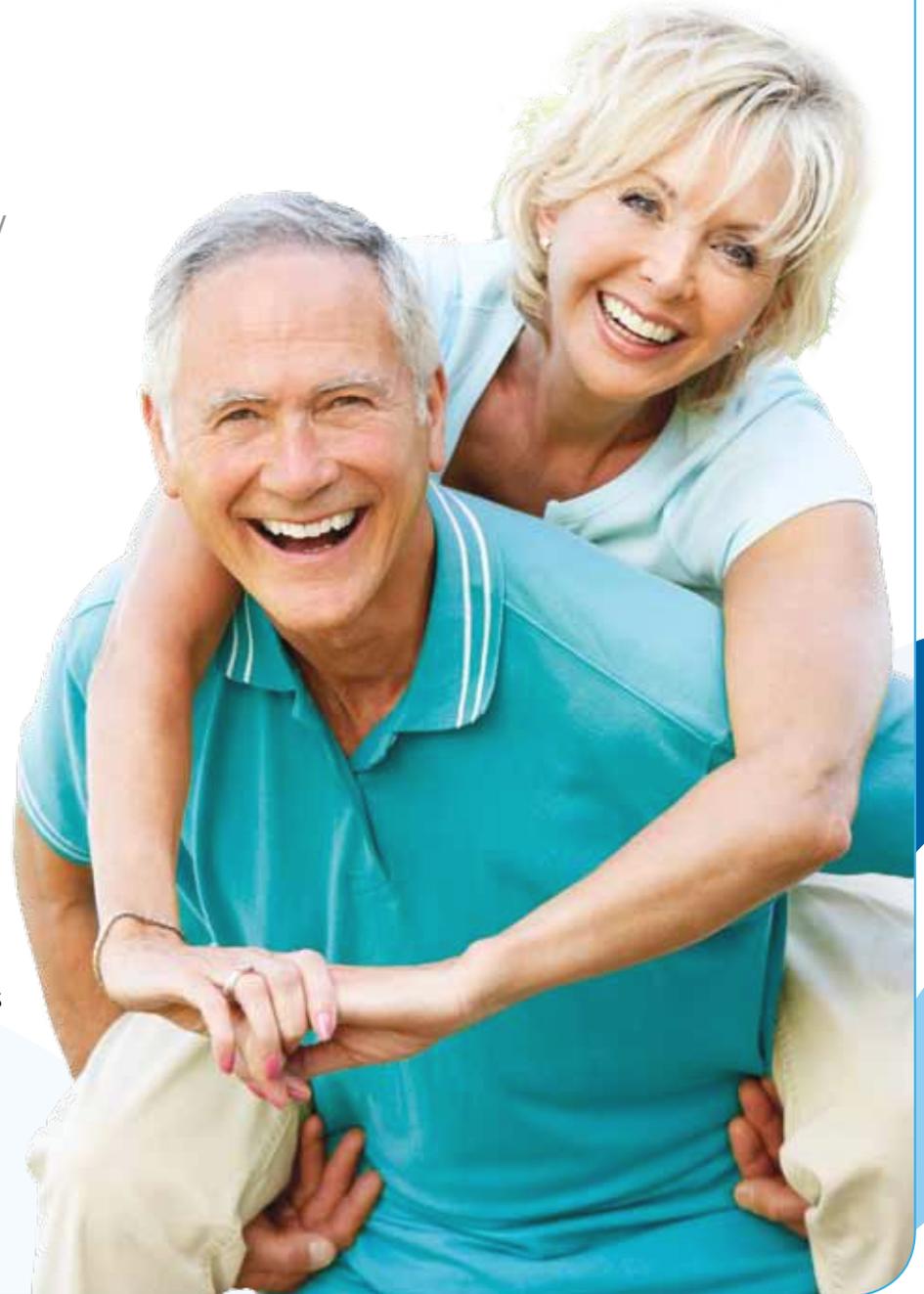
**Living well** – Empowering people to live healthy lives.

**Ageing well** – Supporting people to remain independent, have choice, control and timely access to high quality services.

**Healthy communities** – Helping communities to be strong and support those who need extra help.

**People living in Fareham and Gosport tend to be healthier than people in the rest of England. However we have some areas where local people have some of the worst health outcomes in the country. We will work with local authorities and other partners to tackle these inequalities by targeting support in areas of deprivation to:**

- › Reduce the levels of alcoholism and substance abuse and improve treatment for these conditions
- › In the areas of high deprivation, work with GP practices, the local authority and the voluntary sector to engage with the hard to reach population
- › Incentivise Primary Care and voluntary organisations to target support in areas of high deprivation. Practices will be encouraged to take a population health approach to improving the health of their practice population, to support the delivery of public health
- › Work in partnership with the voluntary sector and other agencies to monitor the outcomes of their care.

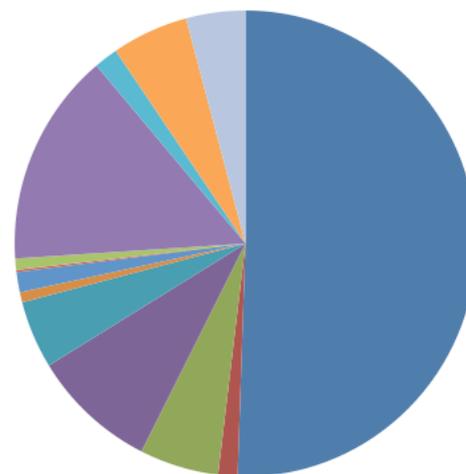


# How the money is spent

## Annual Budget

Fareham and Gosport CCG has received £208 million from the government to buy hospital and community health services for local people. This is how that money is spent:

	£m
<b>Acute care</b> (Portsmouth Hospitals)	<b>113.7</b>
<b>Acute care</b> (Other hospitals and services)	<b>3.0</b>
<b>Mental health</b> (Southern Health)	<b>19.7</b>
<b>Community</b> (Solent and Southern)	<b>12.4</b>
<b>Continuing care</b>	<b>10.6</b>
<b>Joint funding social care</b>	<b>1.5</b>
<b>Private sector nursing homes</b>	<b>3.1</b>
<b>Other private providers</b>	<b>1.7</b>
<b>Primary care including medicines</b>	<b>33.5</b>
<b>Running costs</b>	<b>3.7</b>
<b>Set aside specialist services</b>	<b>-12.0</b>
<b>Reserve</b>	<b>9.3</b>
<b>Total</b>	<b>200.9</b>



## Fareham and Gosport CCG Budget 2013/14

- Acute
- Acute care other
- Community
- Mental Health
- Continuing care
- Joint funding Social Care
- Private Sector Nursing Homes
- Voluntary Sector
- Other Private providers
- Primary Care inc drugs
- Running costs
- Set aside Specialist Services
- Reserves

### Primary Care and Specialised services

The NHS England Wessex Area Team purchases primary care services on behalf of local people. These are GP, pharmacy, optometry and dental services. The team also purchases specialised services which include:

- Blood, marrow and organ transplants
- Renal services, such as kidney dialysis and transplant
- Services for patients with cystic fibrosis
- Morbid obesity surgery

# Listening to you

Fareham and Gosport CCG is committed to listening to patients and our member practices.

**There are a number of ways you can get in touch with us:**

**Our website:** [www.farehamandgosportccg.nhs.uk](http://www.farehamandgosportccg.nhs.uk)

**By telephone:** 023 9228 2063

**By email:** [fgccg.enquiries@nhs.net](mailto:fgccg.enquiries@nhs.net)

**In writing:**

**NHS Fareham and Gosport Clinical Commissioning Group**

Commissioning House, Building 003, Fort Southwick,  
James Callaghan Drive, Fareham, Hampshire PO17 6AR

**By getting involved:**

› **Gosport Patient Group**

Gosport Locality run a patient group that with representatives from each of the Gosport Surgeries' Patient Participation Groups (PPGs)

› **Fareham Patient Group**

Fareham Locality run a patient group with representatives from each of the Fareham Surgeries' Patient Participation Groups (PPGs)

› **Your GP Practice Patient Participation Group**

Most practices have a patient participation group. To find out more ask your practice manager.

**Through Health Watch:**

[www.healthwatchhampshire.co.uk](http://www.healthwatchhampshire.co.uk)

**Complaints**

If you would like to make a complaint or raise a concern about:

- Fareham & Gosport CCG
- Services that the CCG commissions provided by
  - Portsmouth Hospitals NHS Trust,
  - Community Services
  - Out of Hours GP Services

**Email:** [FGCCG.complaints@nhs.net](mailto:FGCCG.complaints@nhs.net)

**Phone:** 023 9228 2097 (9am - 5pm Monday - Friday)

**Write:** **NHS Fareham and Gosport Clinical Commissioning Group**

Commissioning House, Building 003, Fort Southwick,  
James Callaghan Drive, Fareham, Hampshire PO17 6AR

**Complaints and concerns the CCG does not handle**

Complaints about a dentist, pharmacy, optician or GP service (but not Out of Hours) are not handled by the CCG and need to be directed to:

**Write:** **NHS England**

PO Box 16738, Redditch, B97 9PT

**Email:** [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

With 'For the attention of the complaints manager' in the subject line.

**Phone:** 0300 311 22 33

(Monday to Friday 8am to 6pm, excluding English Bank Holidays)

# How you can help us

It's important that we all try and play our part in ensuring that we choose the right service when we need help urgently. There are plenty of options to help and advise you apart from hospital emergency (A&E) departments, which can get very busy.

## Minor Injuries Units

The **Gosport War Memorial Hospital Minor Injuries Unit (023 9279 4753)** or the **St Mary's Treatment Centre (0333 200 1822)**, in Portsmouth, have the facilities to treat minor injuries, such as:

- › Cuts and grazes
- › Sprains and strains
- › Broken bones or fractures
- › Bites and stings
- › Infected wounds
- › Minor head injuries
- › Minor eye problems.

Experienced NHS nurses are on hand to treat a range of minor injuries and you may get seen more quickly in a minor injuries unit than at the Emergency Department where more serious cases have to take priority. X-Ray facilities are available at these units.

## Your local pharmacy

Pharmacists can do much more than dispense medicines – they also provide healthcare advice, without an appointment, on everyday ailments, potentially saving you a visit to your GP or elsewhere.

Your local pharmacist can also help you be prepared for when minor illnesses or accidents strike by advising you on what to have in your home medicine cupboard, including basics such as painkillers, thermometer; plasters and dressings; and antiseptic.

## NHS 111

NHS 111 is a new service to make it easier for you to access local NHS healthcare services when you need medical help fast, but it is not a life-threatening situation. NHS 111 is available 24 hours a day, 365 days a year.

Calls are free from landlines and mobile phones.

There's also a vast amount of helpful information on the NHS Choices website: **[www.nhs.uk](http://www.nhs.uk)**.

# Improving Quality & Safety

Fareham & Gosport CCG is committed to making sure that local services are safe and of the highest quality. We have a number of ways of doing this such as:

- Monitoring and investigating healthcare acquired infections
- Reviewing incidents and Serious Incidents Requiring Investigation (SIRIs) to ensure we learn and share lessons about patient safety
- Undertaking clinical reviews of the services we commission
- Listening to patient experiences and monitoring complaints to make improvements
- Analysing mortality rates
- Visiting nursing homes
- Working with practice nurses
- Having clear roles and responsibilities to safeguard the wellbeing of children, young people and adults.







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